



**Canadian  
Blood  
Services**

BLOOD  
PLASMA  
STEM CELLS  
ORGANS  
& TISSUES

1800 Alta Vista Drive  
Ottawa ON  
K1G 4J5  
Canada

2019-12-19

CBS Control #: CBS6379

ROEB File #: HC6-61-7918-2-2

REF: H-1920-OTT-W

Ms. Shelly Chen

Regional Regulatory Compliance and Enforcement Officer - GMP Inspection Central

Regulatory Operations and Enforcement Branch (ROEB)

Regulatory Operations and Regions Branch

Health Canada

2301 Midland Avenue

Toronto, ON M1P 4R7

Dear Ms. Chen:

**Re: Responses to Health Canada Inspection of Wholesale Activities at Ottawa Operations  
2019-11-08**

The following are the actions undertaken by Canadian Blood Services in response to the observations contained in the Health Canada Exit Notice dated 2019-12-05.

**C.02.004 - Premises**

- 1. Contrary to SOP 13-002 "Pest Control", there was no evidence that the recommendation from pest control record for T7, dated Dec 13, 2018, to replace loading door seal was implemented.**

*DEV# 19-001685 was initiated on 2019-12-17.*

*A review of pest control records from 2018-12-13 has indicated that the issue was not noted on any further pest control reports.*

*Work order #719803 was completed on 2019-12-18 and the seal has been replaced.*

*In addition, staff will complete refresher training to SOP 13 002 Pest Control by 2020-01-31.*

If you require clarification or further information, please do not hesitate to contact the undersigned. **Please reference the above CBS control number in any correspondence.**

Sincerely,

Dr. Christian Choquet  
Vice-President  
Quality & Regulatory Affairs  
Fax Number: 613-739-2505

cc: Melanie Bhangoo  
Manager GMP Inspection,  
MP Inspection, Central

LA