

INFORMATION ONLY

New PPRP Content Sheet for Shipping Box Customer Letter # 2024-31

2024-09-12

Dear Colleagues:

This letter is to inform you of process changes we are making that impacts the labelling of our Plasma Protein and Related Products (PPRP) shipping boxes.

Currently when receiving PPRP shipments from Canadian Blood Services, you receive a packing slip for the entire order, but there is no indication of what products are included in each box within the shipment.

A new Handling Unit Content Sheet will be affixed to the top of the shipping box that will be used as an address label and will include a list of the contents in that box. This will allow our customers to know what PPRP products are in a shipping box before opening it.

Hospitals will continue to receive the packing slip for the order and should continue to use it for confirmation of receipt.

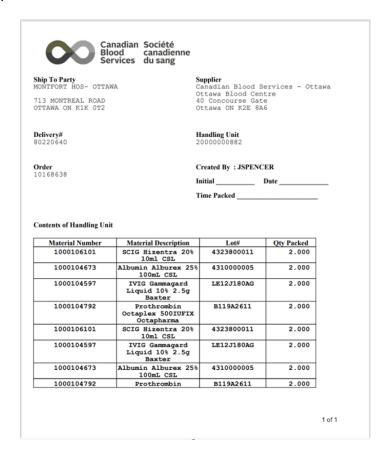
Please note there is no change to packing schemes, insulated shipping containers/ conditioning plates or the packing slip with this change.

This change will be implemented in our Product Distribution sites as a staggered rollout over the next seven months. First implementation is Ottawa site 2024-09-23.

Further communication re tentative rollout schedule for the remaining sites will be provided in a follow up customer letter.



Figure 1. Sample Content Sheet:



Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Wanda LeFresne Director, Process Management