

INFORMATION ONLY

SD Plasma Expiry Dates
Customer Letter # 2024-23

2024-05-13

Dear Colleagues:

While receiving a shipment of SD Plasma at our CBS Warehouse, it was identified that the expiry date on the product is shown as YYYY-MM, omitting the day, while the packing slip provided by the manufacturer indicates the full expiry date YYYY-MM-DD. Our internal systems will reflect the expiry date as YYYY-MM-DD as per the manufacturers packing slip and will be referenced on all Canadian Blood Services generated packing slips when ordered by our customers.

Please refer to the packing slips when inputting the expiry dates into your Laboratory Information Systems (LIS). Please refer to the attached document for examples on how the expiry date is being displayed on the product versus on the Canadian Blood Services generated packing slip.

<u>CL-2024-16</u> is also available for further reference regarding the changes to the Octaplasma Labels.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Jody Faught, Vice-President, Supply Chain